

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
FEBRUARY 2022**

Madison County Road Department

Reporting Dates 02/01/22 through 02/28/22

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
35924 A	02/01/22 13:26:00	02/07/22 15:10:00	02/02/22 6	Trash Related Closed Need mattress,limbs pick up	Brown, Shirley Christy	Renfroe Dr Renfroe Dr	District 4	Medium Priority
35925 A	02/01/22 13:28:00	02/07/22 15:10:00	02/02/22 6	Trash Related Closed Need refrigerator pick up	Brown, Shirley Bishop, Maria	Coles Way Coles Way		Medium Priority
35927 A	02/01/22 15:00:00	02/08/22 07:08:00	02/02/22 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Tullos, David	Bellevue Dr Bellevue Dr	District 4	Medium Priority
35928 A	02/01/22 15:02:00	02/08/22 07:08:00	02/02/22 7	Limb Pickup Closed Limbs pick up at this address off of Hampton Ridge in convey-sak	Brown, Shirley Coon, Cass	Hampton Vale Hampton Vale		Medium Priority
35930 A	02/01/22 15:57:00	02/07/22 15:00:00	02/02/22 6	Culvert Installation Closed Needs culvert installed	Brown, Shirley Ware, Mary	Ben Lockett Rd Ben Lockett Road	District 5	Medium Priority
35931 A	02/01/22 15:58:00	02/02/22 14:11:00	02/02/22 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Patterson, Joe	Shaffer Ct Shaffer Court	District 3	Medium Priority
35932 A	02/01/22 15:59:00	02/02/22 14:11:00	02/02/22 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Burchfield, Jacob	Middlefield Dr Middlefield Drive Canton 39046	District 1	Medium Priority
35933 A	02/04/22 07:28:00	02/07/22 15:33:00	02/05/22 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Stewart, Keith	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
35934 A	02/04/22 07:29:00	02/09/22 15:26:00	02/05/22 5	Culvert Installation Closed Need culvert installed	Brown, Shirley Griffin, Wendy	Virgin Mary Rd Virgin Mary Rd	District 5	Medium Priority
35935 A	02/07/22 06:49:00	02/07/22 15:34:00	02/08/22 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	Grayhawk Pkwy Grayhawk Pkwy		Medium Priority

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35936 A	02/07/22 12:41:00	02/08/22 07:09:00	02/08/22	Trash Related Closed	Brown, Shirley Shelia	Hampton Hills Blvd 127 Hampton Hills Blvd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Requesting to have bulk pick up of washer/dishwasher				
35937 A	02/07/22 14:30:00	02/08/22 14:39:00	02/08/22	Limb Pickup Closed	Brown, Shirley Henderson, Charles	Channing Cir Channing Cir	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35938 A	02/07/22 14:31:00	02/08/22 14:40:00	02/08/22	Limb Pickup Closed	Brown, Shirley Burbhfield, Jacob	Middlefield Dr Middlefield Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35939 A	02/07/22 14:32:00	02/08/22 15:50:00	02/08/22	Limb Pickup Closed	Brown, Shirley Mitchell, Justin	Covey Run Covey Run	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35940 A	02/07/22 15:34:00	03/01/22 09:09:00	02/08/22	Grading Closed	Brown, Shirley Rainer, Linda	Lone Pine Rd 462 Lone Pine Rd	District 5	Medium Priority
	Dur (hrs/days)	528	22	Requesting road to be graded				
35942 A	02/08/22 07:06:00	02/09/22 15:24:00	02/09/22	Limb Pickup Closed	Brown, Shirley Easley, Beth	South Deerfield Dr South Deerfield Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35943 A	02/08/22 11:11:00	02/09/22 15:24:00	02/09/22	Limb Pickup Closed	Brown, Shirley Guastella, Ross	Belle Pointe Dr Belle Pointe	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35944 A	02/08/22 15:52:00	02/09/22 15:26:00	02/09/22	Limb Pickup Closed	Brown, Shirley Susan	Lakeshore Dr 138 Lakeshore Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
35945 A	02/08/22 15:54:00	02/10/22 06:54:00	02/09/22	Limb Pickup Closed	Brown, Shirley Miller, Jerome	Bentgrass Common Bentgrass Common	District 1	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
35947 A	02/09/22 08:22:00	02/11/22 07:05:00	02/10/22	Limb Pickup Closed	Brown, Shirley Vernon, Ken	Crabapple Gr Crabapple Grove Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
35949 A	02/09/22 12:48:00	02/10/22 06:53:00	02/10/22	Limb Pickup Closed	Brown, Shirley Lynch, Cynthia	Hackberry Ln Hackberry Lane Canton 39046	District 1	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				
35951 A	02/09/22 13:53:00	02/10/22 06:52:00	02/10/22	Limb Pickup Closed	Brown, Shirley Rome, Beverly	Fairgreen Cv 401 Fairgreen	District 1	Medium Priority
	Dur (hrs/days)	24	1	Need limb pickup				
35952 A	02/09/22 15:01:00	02/11/22 09:03:00	02/10/22	Trash Related Closed	Brown, Shirley Unknown	Walnut Rd walnut rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Need tires picked up				
35953 A	02/10/22 08:09:00	02/22/22 07:39:00	02/11/22	Limb Pickup Closed	Brown, Shirley Lamar	Bridge Park Dr Bridge Park Dr		Medium Priority
	Dur (hrs/days)	288	12	Limbs pick up				
35955 A	02/10/22 09:56:00	02/11/22 08:51:00	02/11/22	Culvert Clean Out Closed	Brown, Shirley Dunlap, Tommy	Sharon Rd Sharon Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Culvert is stopped up				
35956 A	02/10/22 09:57:00	02/11/22 14:59:00	02/11/22	Limb Pickup Closed	Brown, Shirley Doty, Al	Dogwood Ct Dogwood Ct	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35957 A	02/10/22 11:24:00	02/11/22 15:15:00	02/11/22	Limb Pickup Closed	Brown, Shirley Hughes, Kirk	North Oak Dr North Oak Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35959 A	02/10/22 14:18:00	02/11/22 14:59:00	02/11/22	Limb Pickup Closed	Brown, Shirley Erickson, Crystal	Dover Ln Dover Ln	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35960 A	02/10/22 15:54:00	02/11/22 15:03:00	02/11/22	Limb Pickup Closed	Brown, Shirley Tina	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35961 A	02/11/22 12:42:00	02/22/22 07:38:00	02/12/22	Trash Related Closed	Brown, Shirley Russ, Tiffany	Arrington Dr Arrington Dr	District 3	Medium Priority
	Dur (hrs/days)	264	11	Need old wood, and carpet				

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
35962 A	02/11/22 12:44:00	02/11/22 15:15:00	02/12/22	Limb Pickup Closed	Brown, Shirley Vernessa	Bridge Park Cir Bridge Park Cir	District 1	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
35963 A	02/11/22 12:45:00	02/11/22 15:15:00	02/12/22	Limb Pickup Closed	Brown, Shirley Joel	North Oak Dr North Oak Dr	District 1	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
35964 A	02/11/22 13:14:00	02/17/22 08:15:00	02/12/22	Limb Pickup Closed	Brown, Shirley Poole, Ronnie	Plantation Dr Plantation Drive	District 3	Medium Priority
	Dur (hrs/days)	144	6	Needs limb pickup				
35965 A	02/14/22 07:10:00	02/17/22 08:17:00	02/15/22	Limb Pickup Closed	Brown, Shirley Jordan	Norris St Norris St	District 4	
	Dur (hrs/days)	72	3	Limbs, and bags need picking up				
35966 A	02/14/22 08:31:00	02/17/22 08:16:00	02/15/22	Limb Pickup Closed	Brown, Shirley Sorrick, Daniel	Sycamore Ridge Sycamore Ridge		
	Dur (hrs/days)	72	3	Needs limb pickup; has two large piles. He is on a corner lot; one pile is on Sycamore Ridge and the other pile is on the street that intersects it.				
35967 A	02/14/22 09:18:00	02/17/22 08:18:00	02/15/22	Limb Pickup Closed	Brown, Shirley Cooper, Thomas	Bear Creek Ct Bear Creek Ct	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
35968 A	02/14/22 12:45:00	02/17/22 08:20:00	02/15/22	Limb Pickup Closed	Brown, Shirley Caldwell, Ben	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
35969 A	02/14/22 12:49:00	02/17/22 08:15:00	02/15/22	Limb Pickup Closed	Brown, Shirley Scheatt, Egon	Arrington Dr Arrington Dr	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
35970 A	02/14/22 12:50:00	02/17/22 08:18:00	02/15/22	Limb Pickup Closed	Brown, Shirley Watkins, Wayne	Talbot Ct Talbot Ct	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
35971 A	02/14/22 12:56:00	02/17/22 08:18:00	02/15/22	Limb Pickup Closed	Brown, Shirley Bobby	Burne Run Burne Run	District 4	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
35973 A	02/14/22 13:09:00 Dur (hrs/days) 336	02/28/22 09:37:00	02/15/22 14	Signage Installation Closed Need stop sign, and road sign put back up	Brown, Shirley Unknown	Pearl River Church Rd Pearl River Church Rd	District 1	Medium Priority
35974 A	02/14/22 15:41:00 Dur (hrs/days) 72	02/17/22 08:17:00	02/15/22 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Adams, Todd	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
35975 A	02/14/22 15:52:00 Dur (hrs/days) 72	02/17/22 08:19:00	02/15/22 3	Trash Related Closed Need mattress pick up	Brown, Shirley Fleming, John	Laurel Ridge Laurel Ridge	District 4	Medium Priority
35977 A	02/15/22 10:52:00 Dur (hrs/days) 48	02/17/22 08:26:00	02/16/22 2	Trash Related Closed Bags of leaves need picking up	Brown, Shirley Mike	Memory Ln Memory Ln	District 3	Medium Priority
35978 A	02/15/22 10:54:00 Dur (hrs/days) 48	02/17/22 08:20:00	02/16/22 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Glascoe, Ollie	Purvis Rd Purvis Rd	District 4	Medium Priority
35979 A	02/15/22 10:55:00 Dur (hrs/days) 48	02/17/22 08:21:00	02/16/22 2	Limb Pickup Closed Limbs pick up at this address on Deerfield Dr side	Brown, Shirley Watkins, Betty	Village Cir Village Cir	District 1	Medium Priority
35980 A	02/15/22 12:26:00 Dur (hrs/days) 48	02/17/22 08:25:00	02/16/22 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Hopson, Jonathan	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
35981 A	02/15/22 14:20:00 Dur (hrs/days) 48	02/17/22 08:23:00	02/16/22 2	Trash Related Closed Need three car seats pick up	Brown, Shirley Lockett, Earlene	Willie Burrell Dr Willie Burrell Dr	District 5	Medium Priority
35982 A	02/15/22 14:21:00 Dur (hrs/days) 48	02/17/22 14:29:00	02/16/22 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Victoria	Mallard Pointe Dr Mallard Pointe Dr	District 1	Medium Priority
35984 A	02/16/22 08:37:00 Dur (hrs/days) 24	02/17/22 14:30:00	02/17/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Vernon, Ken	Crabapple Gr Crabapple Gr	District 3	Medium Priority

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
35987 A	02/16/22 14:27:00	02/22/22 07:38:00	02/17/22	Limb Pickup Closed Limb pickup	Brown, Shirley Murphy, Megan	Muscadine Path Muscadine Path	District 3	Medium Priority
	Dur (hrs/days)	144	6					
35988 A	02/16/22 15:17:00	02/22/22 07:39:00	02/17/22	Limb Pickup Closed Needs limb pickup and his neighbor across the street has limbs out also to be picked up.	Brown, Shirley Williams, Brian	Oak Trail Oak Trail Canton 39046	District 1	Medium Priority
	Dur (hrs/days)	144	6					
35989 A	02/17/22 07:34:00	02/17/22 14:29:00	02/18/22	Limb Pickup Closed Limbs pick up	Brown, Shirley JD	Dogwood Ln Dogwood Ln	District 1	Medium Priority
	Dur (hrs/days)	0	0					
35993 A	02/17/22 14:46:00	02/23/22 10:25:00	02/18/22	Limb Pickup Closed Limb pickup	Brown, Shirley Byrd, Jennifer	Grayhawk Pkwy 111 Grayhawk Pkwy		Medium Priority
	Dur (hrs/days)	144	6					
35994 A	02/18/22 12:53:00	02/23/22 10:25:00	02/19/22	Limb Pickup Closed Needs limb pickup	Brown, Shirley Collins, Jerry	Pembroke Cir Pembroke Circle Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	120	5					
35997 A	02/22/22 09:11:00	02/28/22 07:32:00	02/23/22	Trash Related Closed Need sofa, and chair pick up	Brown, Shirley McCullough, Annette	Stump Bridge Rd Stump Bridge Rd	District 5	Medium Priority
	Dur (hrs/days)	144	6					
35998 A	02/22/22 09:20:00	02/28/22 07:33:00	02/23/22	Limb Pickup Closed Limbs pick up [LARGE]	Brown, Shirley Walker, JT	Willie Burrell Dr Willie Burrell Dr	District 5	Medium Priority
	Dur (hrs/days)	144	6					
36000 A	02/22/22 09:29:00	02/28/22 07:29:00	02/23/22	Limb Pickup Closed Limbs pick up	Brown, Shirley Harris, Derrick	Channing Cir Channing Cir	District 4	Medium Priority
	Dur (hrs/days)	144	6					
36002 A	02/22/22 10:24:00	02/28/22 07:21:00	02/23/22	Trash Related Closed Need items pick up [bags, couch, toilets, limbs,and ETC that was pulled out of his pond that was illegal dumped	Brown, Shirley Mike	Whiddon Rd Whiddon Rd	District 5	Medium Priority
	Dur (hrs/days)	144	6					
36005 A	02/22/22 10:33:00	02/28/22 07:31:00	02/23/22	Limb Pickup Closed Limbs pick up	Brown, Shirley Flanagan, Harold	Harvey Crossing Harvey Crossing	District 1	Medium Priority
	Dur (hrs/days)	144	6					

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
36006 A	02/22/22 10:52:00	02/28/22 07:29:00	02/23/22	Limb Pickup Closed	Brown, Shirley Unknown	Hackberry Ln Hackberry Ln	District 1	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
36009 A	02/22/22 15:09:00	02/28/22 07:38:00	02/23/22	Limb Pickup Closed	Brown, Shirley Cote, Joann	Lakeshore Dr Lakeshore Drive Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	144	6	Needs limb pickup				
36010 A	02/22/22 15:10:00	02/28/22 07:31:00	02/23/22	Limb Pickup Closed	Brown, Shirley Joyner, Nancy	Sagefield Dr Sagefield Drive Madison 39110	District 4	Medium Priority
	Dur (hrs/days)	144	6	Needs limb pickup				
36012 A	02/22/22 15:15:00	02/28/22 07:30:00	02/23/22	Limb Pickup Closed	Brown, Shirley Sheehan, Brendan	Hackberry Drive Hackberry Dr	District 2	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
36013 A	02/22/22 15:31:00	02/28/22 07:32:00	02/23/22	Limb Pickup Closed	Brown, Shirley Norris	Addison Way Addison Way	District 4	Medium Priority
	Dur (hrs/days)	144	6	Limbs,and patio furniture needs picking up				
36014 A	02/22/22 15:33:00	02/28/22 07:30:00	02/23/22	Limb Pickup Closed	Brown, Shirley Eubanks	Deerfield Club Dr Deerfield Club Dr	District 1	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
36023 A	02/24/22 07:04:00	02/25/22 07:11:00	02/25/22	Limb Pickup Closed	Brown, Shirley Brown, Shirley	Hwy 51 N Hwy 51 N		Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
36025 A	02/24/22 08:56:00	02/25/22 09:39:00	02/25/22	Trash Related Closed	Brown, Shirley Lewis, Jessica	Main St Main St	District 5	Medium Priority
	Dur (hrs/days)	24	1	Need mattress, and wood pick up				
36030 A	02/24/22 13:34:00	02/25/22 09:39:00	02/25/22	Trash Related Closed	Brown, Shirley Valentine, Laselle	Cedar Hill Rd Cedar Hill Rd	District 3	
	Dur (hrs/days)	24	1	Need couch pick up				
36031 A	02/24/22 15:27:00	02/28/22 07:05:00	02/25/22	Limb Pickup Closed	Brown, Shirley Simkins, Russell	Belle Terre Dr Belle Terre Dr	District 3	
	Dur (hrs/days)	96	4	Limbs pick up				

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
36035 A	02/25/22 11:43:00	02/28/22 09:34:00	02/26/22	Pot Holes Closed	Brown, Shirley Foster, Tywania	Cauthen Rd Cauthen Rd	District 5	Medium Priority
	Dur (hrs/days)	72	3	Bad pot holes				
36040 A	02/28/22 09:20:00	02/25/22 09:40:00	03/01/22	Trash Related Closed	Brown, Shirley Coleman, Stanley	Pat Lockett Rd Pat Lockett Rd	District 5	
	Dur (hrs/days)	72	3	Need road litter pick up on Pat Lockett Rd, and Martin Dr				
36049 A	02/28/22 15:50:00	02/25/22 09:40:00	03/01/22	Trash Related Closed	Brown, Shirley Butler, Mary	Beaverdam Rd Beaverdam Rd	District 5	Medium Priority
	Dur (hrs/days)	72	3	Need old doors pick up				

73 Closed - Requests Closed on or prior to Target Date

Madison County Road Department

Reporting Dates 02/01/22 through 02/28/22

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
35929	02/01/22	02/28/22	02/02/22	Signage Installation	Brown, Shirley	Dock Chinn Rd	District 5	Medium Priority
F	15:55:00	09:38:00		Closed	Paige, Charles	Dock Chinn Rd		
	Dur (hrs/days)	648	27	needs a dead end sign at entrance of road				

1 Closed - Requests Closed after the Target Date

Madison County Road Department

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Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 74